



**Department of Planning,
Zoning & Building**

2300 North Jog Road
West Palm Beach, FL 33411-2741
(561) 233-5000

Planning Division 233-5300
Zoning Division 233-5200
Building Division 233-5100
Code Enforcement 233-5500
Contractors Certification 233-5525
Administration Office 233-5005
Executive Office 233-5228
www.pbcgov.com/pzb



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Commissioners**

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Dear Contractors,

You are receiving this notification because you have been identified as a contractor who has applied for a residential re-roofing permit within the last six months from the Palm Beach County Building Division. Changes to Palm Beach County inspection processes are being implemented to eliminate rollovers and facilitate contractor-friendly methods to complete required inspections.

We encourage you to take advantage of remote on demand video inspections. This no-cost service uses your smart phone* and the free Video Inspection Pro app to initiate your (111) Roof Framing & Sheathing, (112) Roof Metal, (115) Roof In-Progress and (104) Final Building inspections. There is virtually no waiting and your inspection occurs as work progresses on your job site. **Affidavits and photos for inspections will be phased out by the end of 2023.****

With on-demand remote video inspections, you are guaranteed to avoid rollovers, deficiencies are noted so your staff can make corrections while work is being performed to avoid costly removal and re-installation. Remote video inspections allow your company to do the work and complete all required inspections the same day you start and finish your residential re-roof project.

Get started today:

- Download the free Video Inspection Pro app from your app store
- Complete the registration
- Within minutes, connect to a licensed inspector who will guide you through your inspection.(Your inspection is resulted in the ePZB portal.)

For more information, review the information sheets:

https://discover.pbcgov.org/pzb/building/PDF/2023/VIP_Flyer.pdf

https://discover.pbcgov.org/pzb/building/PDF/VIP_Brochure-PalmBeach.pdf

If you have questions, need technical support or set up assistance call 888-820-1180 Monday through Friday 8 a.m. – 5 p.m.

Regards,

Doug Wise,
Building Official

* Smartphone requires an iPhone running iOS 8 or later OR Android 8.0 or later with a high speed data plan.

** In extenuating circumstances, affidavits may be accepted only with advance approval from the Building Official.