

## Division of Senior Services

### Locations

#### Administration Office

810 Datura Street, Suite 300  
West Palm Beach, FL 33401  
Tel: (561) 355-4746  
Fax: (561) 355-3222

#### North County Senior Center

5217 Northlake Blvd.  
Palm Beach Gardens, FL 33418  
Tel: (561) 694-5435  
Fax: (561) 694-9611

#### North County Adult Day Care

5217 Northlake Blvd.  
Palm Beach Gardens, FL 33418  
Tel: (561) 694-5440  
Fax: (561) 493-7245

#### Mid County Senior Center

3680 Lake Worth Road  
Lake Worth, FL 33461  
Tel: (561) 357-7100  
Fax: (561) 357-7114

#### Mid County Adult Day Care

3680 Lake Worth Road  
Lake Worth, FL 33461  
Tel: (561) 355-4746  
Fax: (561) 357-7133

#### West County Senior Center

2916 State Road #15  
Belle Glade, FL 33430  
Tel: (561) 996-4808  
Fax: (561) 992-1011



Palm Beach County  
Board of County Commissioners

Palm Beach County Department of  
Community Services

## Division of Senior Services



## Emergency Home Energy Assistance for the Elderly Program (EHEAP)

#### Administration Office

810 Datura Street  
Suite 300  
West Palm Beach, FL 33401

Phone: (561) 355-4746  
Fax: (561) 355-3222

Division of Senior Services (DOSS) is funded by the Palm Beach County Board of County Commissioners, the Area Agency on Aging, Palm Beach/Treasure Coast, Inc. (AAA) and Florida Department of Elder Affairs (DOEA) for individuals who are age 60 or older.



## Division of Senior Services

### Mission

Division of Senior Services (DOSS) mission is to provide accessible and high-quality services to help seniors Sixty (60) and older attain optimal independence and promote quality of life for seniors and their caregivers.

### Goals

The goals of DOSS are to administer to seniors a comprehensive range of programs that provides social and emotional well-being; to encourage independence; and to support seniors and their caregivers within the community with dignity and choice.

### Program

DOSS provides Emergency Home Energy Assistance for the Elderly Program (EHEAP) which assists low-income households who include at least one (1) individual age sixty (60) and older and are experiencing a home energy crisis.

Households are eligible for one (1) summer (cooling) crisis benefit during the period from April 1 to September 30 and one (1) winter (heating) benefit from October 1 to March 31 each year, not to exceed \$400.

### Qualifications

- *The consumer must be or have been residing in the EHEAP service area at the time the home energy cost were incurred in order to receive assistance.*
- *The consumer must complete an application and return all required information and verification to DOSS while funds remain available.*
- *The consumer must provide a **final fuel bill** for home energy.*
- *The consumer must have a verifiable home energy crisis.*
- *The consumer must not live in government subsidized housing projects where home heating and cooling are totally included in the rent.*

### Consumer **automatically** qualifies if

- *Consumer has a home energy emergency, **and***
- *Receives Food Stamps, or*
- *Applied for Weatherization Assistance Program and is currently eligible, or*
- *Applied for Community Services Block Grant and is currently eligible.*

### Application Locations

#### **Administration**

810 Datura Street, Room 300  
West Palm Beach, FL 33401  
(561) 355-4746  
Fax: (561) 355-3222

#### **Mid County Senior Center**

3680 Lake Worth Road  
Lake Worth, FL 33461  
Tel: (561) 357-7100  
Fax: (561) 357-7114

#### **North County Senior Center**

5217 Northlake Blvd.  
Palm Beach Gardens, FL 33418  
Tel: (561) 694-5435  
Fax: (561) 694-9611

#### **West County Senior Center**

2916 State Road #15  
Belle Glade, FL 33430  
Tel: (561) 996-4808  
Fax: (561) 992-1011

DOSS has been designated as a lead agency to administer programs for the elderly by the Area Agency on Aging, Palm Beach/Treasure Coast, Inc. (AAA)