3EE-2

Agenda Item #: _

PALM BEACH COUNTY

BOARD OF COUNTY COMMISSIONERS

AGENDA ITEM SUMMARY **Meeting Date:** 9/1/2020 **[X]** Consent Regular Ordinance [] **Public Hearing** Department Submitted By: **TOURIST DEVELOPMENT COUNCIL Submitted For:** TOURIST DEVELOPMENT COUNCIL I. **EXECUTIVE BRIEF**

Motion and Title: Staff recommends motion to approve: The Fourth Amendment to the Agreement dated October 17, 2017 with Discover Palm Beach County, Inc., d.b.a. Discover The Palm Beaches (Discover) (R2017-1633) for the provision of services under the County's Tourist Development Plan for the period October 1, 2020 through September 30, 2021 for the total budgeted amount of \$17,417,615.

Summary: The Fourth Amendment updates for Fiscal Year 2021 Exhibit "A"- Annual Budget, Exhibit "H" – Performance Measures, Exhibit "K" – Organizational Chart, Exhibit "L" – Insurance, and Exhibit "M" – Diversity Survey, to be executed in Fiscal Year 2021. Included is \$12,900,000 in contractual services, \$2,199,896 in requested stimulus funding, \$1,987,425 in reserves, and \$330,294 in indirect costs for a total budgeted amount of \$17,417,615. This will be the fourth Amendment and fourth year of a five-year Agreement. The Fourth Amendment and exhibit changes have been reviewed and approved by the Tourist Development Council (TDC) Finance Committee and the TDC Board. <u>Countywide</u> (LDC)

Background and Justification: Under the current Agreement, Discover develops and implements an Annual Marketing Plan to directly promote Palm Beach County Tourism. All expenditures by Discover under the Agreement must be made in accordance with an Annual Operating Budget included as Exhibit "A" to the Agreement, which is amended annually to reflect County annual appropriations. The Fourth Amendment adopts a new Exhibit "A" (Annual Budget), updates Exhibit "H" (Performance Measures), Exhibit "K" (Organizational Chart) reflecting unfunded and furloughed positions, Exhibit "L" (Insurance), and Exhibit "M" (Diversity Survey) reflecting the current levels of staffing diversity.

| Attachments: |
|--|
| 1. Fourth Amendment to the Agreement with Discover Palm Beach County, Inc. |
| |
| Recommended by: Date: 8/19/20 |
| Department/Director |
| Approved By: <u>////COUC</u> Date: <u>8/CF//0007</u> County Administrator |

FISCAL IMPACT ANALYSIS

| A. Fiv | e Year Summary of | Fiscal Impac | et: | | | |
|----------|---|----------------|---------------------------|----------------------|--|--|
| Fiscal | Years | 2021 | 2022 | 2023 | 2024 | 2025 |
| Capita | l Expenditures | | | | | |
| Opera | ting Costs | 12,900,000 | <u>13.545,000</u> | 14,222,25 | 0 <u>14,933,36</u> | 3 15,680,031 |
| Extern | al Revenues | | | | | |
| Progra | m Income (County) | | | | | |
| In-Kin | d Match (County) | | | | | |
| NET | FISCAL IMPACT | 12,900,000 |) 13.545,00 |)0 14,222,2 = | 50 14,933,3 | 63 15,680,031 ===== |
| | DITIONAL FTE TIONS (Cumulative | e) - 0- | 0 | 0 | 0 | 0 |
| Is Item | Included In Propos | ed Budget? | Yes_2 | <u>X</u> | No | |
| Budge | t Account No.: Fund Reporting Category | | Dept <u>71</u> VARIOUS | | _7420 | Object <u>3401</u> |
| В. С. | Recommended Sour Discover Palm Beac Option Bed Tax Department Fiscal | h County reco | s/Summar eives 4832 | 1% of the 2^{T} | Impact: d^{d} , 3^{rd} , 5^{th} , and d^{d} | l 6 th pennies of the Local |
| А. | OFMB Fiscal and/o | r Contract A | Administra | tion Com | nents: | |
| B. | Approved as to form Approved as to form Assistant County A | IB \$583 | | X | Auroles nd Control 26/20 | m 8/26/2020 |
| С. / | Approved as to Ter Department Direct This summary is no | or A | 2 | for payme | nt. | |

FOURTH AMENDMENT TO THE AGREEMENT BETWEEN PALM BEACH COUNTY ON BEHALF OF THE TOURIST DEVELOPMENT COUNCIL AND DISCOVER PALM BEACH COUNTY, INC.

THIS FOURTH AMENDMENT is made and entered into this ______day of _____ 2020, to the Agreement dated October 17, 2017 (hereinafter referred to as the "Agreement") (R2017-1633 as amended), by and between Palm Beach County, a political subdivision of the State of Florida, by and through its Board of County Commissioners (hereinafter referred to as "COUNTY"), and Discover Palm Beach County, Inc., d.b.a. Discover The Palm Beaches (hereinafter referred to as "DISCOVER").

WITNESSETH:

WHEREAS, the COUNTY and DISCOVER entered into a five-year Agreement whereby DISCOVER develops and implements an Annual Marketing Plan to directly promote Palm Beach County Tourism; and

WHEREAS, the Agreement requires an amendment to provide for certain revised Exhibits; and

WHEREAS, the parties have agreed that this Amendment is in the best interest of DISCOVER and the COUNTY's Tourism promotion program.

NOW, THEREFORE, in consideration of the mutual covenants contained herein, the parties agree as follows:

- Exhibits "A", "H", "K", "L", and "M" of the Agreement are hereby deleted in their entirety and replaced with a new Exhibit "A" (FY 2021 Annual Budget), Exhibit "H" (Performance Measures), Exhibit "K" (Organizational Chart), Exhibit "L" (Insurance), and Exhibit "M" (Diversity Survey), all attached hereto and made a part hereof.
- 2. This Amendment shall become effective when executed by the parties hereto.
- 3. All other terms and conditions of the Agreement dated October 17, 2017, as amended, shall remain in full force and effect.

IN WITNESS WHEREOF, the parties hereto have executed this Fourth Amendment on the day and year first written above.

REMAINDER OF THIS PAGE LEFT BLANK INTENTIONALLY

ATTEST: SHARON R. BOCK CLERK & COMPTROLLER

Deputy Clerk

PALM BEACH COUNTY FLORIDA BY ITS BOARD OF COUNTY COMMISSIONER

By: _

Dave Kerner, Mayor

(SEAL)

By: _

ATTEST: By: Board Authorization PATVACK Franklin CHAIR

DISCOVER PALM BEACH COUNTY, INC.

By: esper mal Jorge Pesquera, President & CEO

Approved as to Terms and Conditions Glenn Jergensen TDC Executive Directo

Approved as to Formand Legal Sufficiency

Denise Coffman, Deputy County Attorney

PALM BEACH COUNTY Discover The Palm Beaches Exhibit A

| Discover FY21 Contract | FY18 Actual | FY19 Actual | FY20 Budget | FY20 Modified Budget | FY20 Forecast | FY21 Budget |
|--|--------------------|----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| Total Discover Contract | \$ 15,522,561 | \$ 17,326,263 | \$ 18,500,000 | \$ 18,500,000 | \$ 12,500,000 | \$ 12,900,000 |
| Marketing Stimulus | \$ 20,200 | \$- | \$- | \$- | \$ 1,851,153 | \$ 2,199,896 |
| County Direct Total Discover Expenses | \$ 73,958 | \$ 92,748 \$ 17,419,011 | \$ 407,373 \$ 18,907,373 | \$ 407,373 \$ 18,907,373 | \$ 153,136 \$ 14,504,289 | \$ 330,294 \$ 15.430,190 |
| Reserves | \$ 5,822,961 | \$ 5,258,875 | \$ 3,053,937 | \$ 3,010,798 | \$ 3,408,056 | \$ 1,987,425 |
| Total Discover Expense Budget | \$ 21,439,680 | \$ 22,677,886 | \$ 21,961,310 | \$ 21,918,171 | \$ 17,912,345 | \$ 17,417,615 |

8/19/20200:\Agency Contracts FY18-21\2021 Amendments & Agenda\Exhibits\Copy of Discover 2021 Exhibit A-revised 8-17-2010:07 AM

Exhibit H

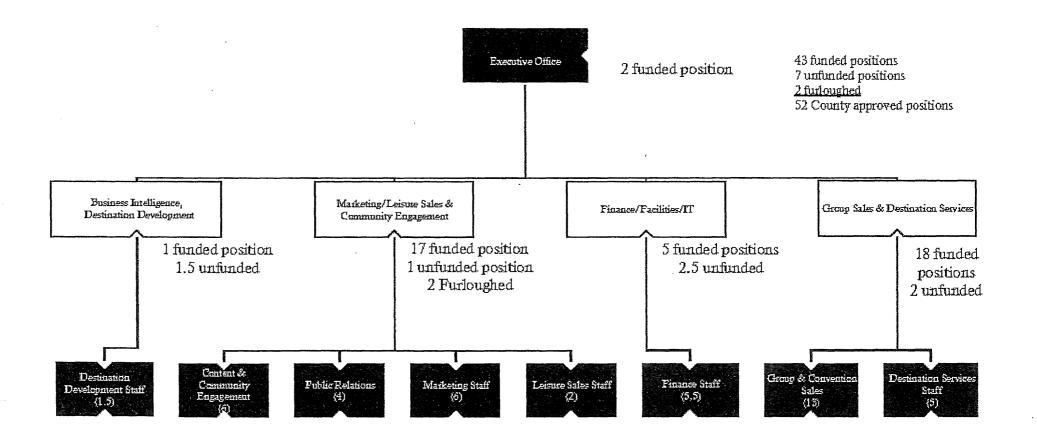
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| DISCOVER THE PALM BEACHES | 396,477 394,1 2,579,047 N/A N/A 12,00 1,601,515 1,522 ance measurement in advertising. 807,667,108 679,2 mance measurement in PR. 254,459,489 212,1 165,881 160,0 er Shared. 54,159 53,00 | | Palm Beach C | ounty FI |
|--|---|--------------|-------------------|-----------|
| DISCOVER THE FALM BEACHES | | | Faini Deach C | ounty, FL |
| FY 2021 OBJECTIVES | | Goal FY20 | Projected FY21 | Туре |
| Marketing Increase Consumer and Travel Industry database to 400,000 records. | 396,477 | 394,145 | 400,000 | Demand |
| • Generate 1,680,000 unique visitors to the DPBC website. ¹ | 2,579,047 | N/A | N/A | Demand |
| • Generate 11,000,000 Owned Views/Digital Footprint. ² | N/A | 12,000,000 | 11,000,000 | Demand |
| • Generate 1,200,000 Social Engagements. ³ | 1,601,515 | 1,522,500 | 1,200,000 | Demand |
| • Generate 679,250,000 Advertising Impressions - a universal performance measurement in advertis | - | 679,250,000 | 400,000,000 | Output |
| Generate 150,000,000 Earned Media Impressions - a universal performance measurement in PR. | 254,459,489 | 212,180,000 | 150,000,000 | Output |
| Sales • Book 90,000 DTPB only room nights (Hotel Meetings Leads). | 165 881 | 160,000 | 90,000 | Demand |
| Generate 30,000 Group Level Booked Room Nights Convention Center Shared. | · | 53,000 | 30,000 | Demand |
| Generate 20,000 Group Level Actual FY Room Nights for Convention Center Shared. | 39,590 | 35,000 | 20,000 | Input |
| • Generate 55 participants in Destination Reviews. | · | · | 55 | Output |
| Generate 70 Destination Site Participations. | 111 | 90 | 70 | Output |

Exhibit K

Discover The Palm Beaches

FY2021 Organizational Chart



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| | Exhibit | L. | | | | |
|---|---|--|--|---|----------|----------------|
| \frown | | | ,ł | SCPAL-01 | | URIBEA |
| ACORD CER | RTIFICATE OF LI | ARII ITY INS | | CF | | (MM/DD/YYYY) |
| | | | | | | 0/7/2019 |
| THIS CERTIFICATE IS ISSUED AS A MA CERTIFICATE DOES NOT AFFIRMATIVEL BELOW. THIS CERTIFICATE OF INSURA REPRESENTATIVE OR PRODUCER, AND T | Y OR NEGATIVELY AMEND | , EXTEND OR ALT | TER THE CO | OVERAGE AFFORDED | BY TH | E POLICIES |
| IMPORTANT: If the certificate holder is a If SUBROGATION IS WAIVED, subject to this certificate does not confer rights to the | the terms and conditions of | f the policy, certain | policies may | | | |
| PRODUCER License # 0E67768 | | CONTACT Annie U | | | | |
| Insurance Office of America, Inc. Abacoa Town Center | | PHONE (A/C, No, Ext): (561) 2 | 296-5966 26 | 5059 FAX (A/C, No): | (561) | 776-0670 |
| 1200 University Blvd, Suite 200 Jupiter, FL 33458 | | E-MAIL ADDRESS; Annie.U | ribe@ioaus | a.com | | |
| | | | | | | NAIC # |
| | | | | Insurance Company | | 10190 |
| Discover Palm Beach County, In | c. dba Discover The Palm | INSURER B : Auto-O | | | <u> </u> | 18988 20443 |
| Beaches 2195 Southern Blvd | | | | / & Surety Company | | 19038 |
| Suite 400 | | INSURER E : Scottso | | | | 41297 |
| West Palm Beach, FL 33406 | | INSURER F : | ale moura | ioc company | | |
| COVERAGES CERTIFIC | CATE NUMBER: | 1.013-11-12-1 | | REVISION NUMBER: | | |
| THIS IS TO CERTIFY THAT THE POLICIES O INDICATED. NOTWITHSTANDING ANY REQUI CERTIFICATE MAY BE ISSUED OR MAY PER EXCLUSIONS AND CONDITIONS OF SUCH POLI- | IREMENT, TERM OR CONDITIC TAIN, THE INSURANCE AFFOR CIES. LIMITS SHOWN MAY HAVE | N OF ANY CONTRA DED BY THE POLIC BEEN REDUCED BY | CT OR OTHEF IES DESCRIB PAID CLAIMS. | R DOCUMENT WITH RESPE ED HEREIN IS SUBJECT T | CT TO | WHICH THIS |
| | | (MM/DD/YYYY) | POLICY EXP (MM/DD/YYYY) | LIMIT | s | 1,000,000 |
| A X COMMERCIAL GENERAL LIABILITY | | | | EACH OCCURRENCE | \$ | 300,000 |
| CLAIMS-MADE X OCCUR X | 72700706-19 | 10/1/2019 | 10/1/2020 | DAMAGE TO RENTED PREMISES (Ea occurrence) | \$ | 10,000 |
| | | | | MED EXP (Any one person) | \$ | 1,000,000 |
| ' | | | | PERSONAL & ADV INJURY | \$ \$ | 2,000,000 |
| GEN'L AGGREGATE LIMIT APPLIES PER: | | | | GENERAL AGGREGATE | 34 55 | 2,000,000 |
| | | | | HNO AUTO | ф \$ | 1,000,000 |
| | | | | COMBINED SINGLE LIMIT | \$ | |
| ANY AUTO | | | | BODILY INJURY (Per person) | \$ | |
| OWNED AUTOS ONLY HIRED AUTOS ONLY AUTOS ONLY | | | | BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident) | \$ \$ | |
| | i | | | | \$ | |
| B X UMBRELLA LIAB X OCCUR | | | | EACH OCCURRENCE | \$ | 5,000,000 |
| EXCESS LIAB CLAIMS-MADE | 4740089100 | 10/1/2019 | 10/1/2020 | AGGREGATE | \$ | 5,000,000 |
| DED X RETENTION \$ 10,000 | <u> </u> | i | | | \$ | |
| C WORKERS COMPENSATION AND EMPLOYERS' LIABILITY Y/N | 5094636760 | 10/1/2019 | 10/1/2020 | PER OTH- STATUTE ER | | 500,000 |
| ANY PROPRIETOR/PARTNER/EXECUTIVE | | 101112010 | 10/1/2020 | E.L. EACH ACCIDENT | \$ | 500,000 |
| If yes, describe under | | : | | E.L. DISEASE - EA EMPLOYEE | | 500,000 |
| D Crime | 105684996 | 10/1/2019 | 10/1/2020 | E.L. DISEASE - POLICY LIMIT | 5 | 5,000,000 |
| E Directors & Officers | EKI3308022 | 10/1/2019 | 10/1/2020 | Retention \$10,000 | | 5,000,000 |
| DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (| I j ACORD 101, Additional Remarks Schedu | ule, may be attached if mo | re space is requi | : red) | | |

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| CERTIFICATE HOLDER | CANCELLATION |
|--|--|
| | SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. |
| Palm Beach County Board of County Commissioners Attn: TDC 2195 Southern Blvd, Suite 500 West Palm Beach, FL 33401 | AUTHORIZED REPRESENTATIVE C. Ray Dorse M |
| ACORD 25 (2016/03) | © 1988-2015 ACORD CORPORATION. All rights reserved. |

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Exhibit M

| Organization Name: | | | TOTA | L STAFF JUN | NE 2020 | | | TOTA | DTAL STAFF JUNE 2019 | | | | TOTAL STAFF JUNE 2018 | | | | | TOTAL STAFF JUNE 2017 | | | |
|---------------------------|-----------|-----------|----------|-------------|---------|-----------|-----------|--------|----------------------|-------|-----------|-----------|-----------------------|------------|-------|-----------|-----------|-----------------------|------|-------|-----------|
| Discover | PBC | | | | | | | 1 | | | | | | | | | | | | | |
| • | Ethnicity | Key | 1 | : | Total | Ethnicity | Key | 1 | | Total | Ethnicity | Key | 1 | <u> ·</u> | Total | Ethnicity | Key | | | Total | Ethnicity |
| | × | Ethnicity | Female | Male | Staff | % | Ethnicity | Female | Male | Staff | % | Ethnicity | Female | Male | Staff | % | Ethnicity | Female | Male | Staff | % |
| Senior Management | 54% | White | 1 | 2 | | 75% | White | 1 | L 3 | 4 | 80% | White | 1 | 2 | з | 60% | White | 1 | 2 | 3 | 603 |
| | 20% | Black | | 0 0 | 0 0 | 0% | Black | | 0 0 | 0 | 0% | Black | 0 | 0 | 0 | 0% | Black | 0 | 0 | 0 | 05 |
| | 21% | Hispanic | | 1 | 1 | 25% | Hispanic | | 1 | 1 | 20% | Hispanic | 0 | 1 | 1 | 20% | Hispanic | 0 | 2 | 2 | 403 |
| | эх | Asian | 0 | 0 0 | | 0% | Asian | (| 0 0 | 0 | 0% | Asian | 0 | 1 | 1 | 20% | Asian | 0 | 0 | 0 | 05 |
| | 4% | Other | (| 0 0 | | 0% | Other | (| 0 0 | 0 | 0% | Other | 0 | 0 | 0 | 0% | Other | 0 | 0 | 0 | 07 |
| Total | 100% | + | ļ | 3 | 3 | 100% | | | 4 4 | 5 | 100% | | 1 | 4 | 5 | 100% | | 1 | 4 | 5 | 100 |
| Professional | 54% | White | 1 | 2 7 | 19 | 66% | White | 12 | 3 7 | 20 | 63% | White | 15 | 8 | 23 | 72% | White | 13 | 7 | 20 | 659 |
| | 14% | Black | | 3 2 | 2 | 17% | Black | 1 : | 2 3 | 5 | 15% | Black | 3 | 0 | 3 | 9% | Black | 4 | 0 | 4 | 13; |
| | 21% | Hispanic | | 3 2 | 2 | 5 17% | Hispanio | | 1 9 | 7 | 22% | Hispanic | 1 | 4 | 5 | 16% | Hispanic | 1 | з | 4 | 13 |
| | 3% | Asian | | | | 0% | Asian | | | 0 | 0% | Asian | 1 | . 0 | 1 | 3% | Asian | 1 | 0 | 1 | 3 |
| | 4% | Other | | | | 0% | Other | | | 0 0 | 0% | Other | 0 | | 0 | 0% | Other | 0 | z | 2 | 6 |
| Total | 100% | | 1 | 3 11 | L 21 | 100% | | 19 | 913 | 3 32 | 100% | | 20 | 12 | 32 | 100% | | 19 | 12 | 31 | 100% |
| Administrative & Clerical | 54% | White | <u> </u> | 7 0 | | 7 70% | White | + | 7 1 | 8 | 67% | White | 6 | i 1 | . 7 | 78% | White | 7 | 2 | 9 | 90 |
| | 1.5% | Black | | 2 0 | | 2 20% | Black | 1 | o c | 0 0 | 0% | Black | 1 | | 1 | 11% | Black | 0 | c | 0 | 0 |
| | 21% | Hispanic | | 1 0 | | 10% | Hispanio | | 1 2 | 2 3 | 25% | Hispanic | 1 | . c | 1 | 11% | Hispanic | 1 | |) 1 | 10 |
| | 3% | Asian | | | | 0% | Asian | | 1 0 | 1 | 8% | Asian | 0 |) c | 0 | 0% | Asian | 0 | C | C | 0 |
| | 4% | Other | | | | 0% | Other | | 0 0 | 0 0 | 0% | Other | C | | 0 | 0% | Other | 0 | c | 0 | O |
| Total | 100% | | 1 | | 1 | 100% | | | 9 3 | 12 | 100% | | 8 | 1 | . 9 | 100% | | 8 | 2 | 10 | 100 |
| Total Agency | 54X | White | 2 | D g | 9 2 | 9 67% | White | 2 | 1 11 | 32 | 65% | White | 22 | 2 11 | . 33 | 72% | White | 21 | 11 | 32 | 70 |
| | 15% | Black | | 5 | z | 7 16% | Black | : | 2 : | 3 5 | 10% | Black | 4 | | 4 | 9% | Black | 4 | c | 4 | 9 |
| L | 21% | Hispanic | · · · · | 4 3 | 3 | 7 16% | Hispanio | | 5 6 | 5 11 | 22% | Hispanic | 2 | 2 5 | 7 | 15% | Hispanic | 2 | 5 | 7 | 15 |
| L | 3% | Asian | | 0 0 | p | 0% | Asian | | 1 0 | 1 | 2% | Aslan | 1 | 1 | 2 | 4% | Asian | 1 | C | 1 | 2 |
| L | 4% | Other | | 0 0 | 0 | 0 0% | Other | | 0 0 | 00 | 0% | Other | | | 0 0 | 0% | Other | 0 | | 2 | 4 |
| Total | 100% | | 2 | 9 14 | 4 4 | 100% | | 2 | 9 20 | 49 | 100% | | 29 | 17 | 46 | 100% | } | 28 | 18 | 46 | 100% |

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